HONOLULU CITY COUNCIL

KE KANIHELA O KE KALANA O HONOLULU

CITY AND COUNTY OF HONOLULU

COMMITTEE ON GOVERNMENT EFFICIENCY & CUSTOMER SERVICES

Voting Members:
Tyler Dos Santos-Tam, Chair
Matt Weyer, Vice Chair
Radiant Cordero
Scott Y. Nishimoto

AGENDA

REGULAR MEETING
CITY COUNCIL CHAMBER
THURSDAY, JULY 16, 2026
2:30 P.M.

Pursuant to Section 92-3.7, Hawai‘i Revised Statutes (HRS), this meeting will be conducted as a remote meeting by interactive conference technology, with the following procedures in effect for the meeting:

The meeting will be viewable: (1) by internet live streaming on the Honolulu City Council YouTube Channel, type the following into the address bar of the browser: https://www.youtube.com/@HonoluluCityCouncil; (2) by televised live broadcast on ‘Ōlelo TV Channel 54; and (3) on the monitor situated outside the Council Chamber. Viewers who experience a loss of viewing signal should try switching to another viewing option.

After the meeting, the meeting will be viewable on demand on the Honolulu City Council YouTube Channel, type the following in the address bar of the browser: https://www.youtube.com/@HonoluluCityCouncil. Copies of older meeting videos may be requested by calling the City Clerk’s Office at (808) 768-5822, charges may apply.

Some Councilmembers and presenters may be participating in the meeting by interactive conference technology from remote locations.

Remote and in-person oral testimony will be permitted on all items on the agenda when each agenda item is taken up. Each speaker may not have anyone else read their statement and is limited to a one-minute presentation.

As both English and Hawaiian are official languages of the State of Hawai‘i, pursuant to Article XV, Section 4 of the Hawai‘i State Constitution and HRS Section 1-13, members of the public may testify in either language. For oral testimonies offered in ‘Ōlelo Hawai‘i, additional time as may be necessary will be allowed for the testifier to provide an English translation of their testimony.

Committee on Government Efficiency & Customer Services Agenda
Thursday, July 16, 2026

Remote Testimony

1. For direct access to submit oral testimony call: +1-253-215-8782, enter ID **88358450633** and Passcode **106013**.

2. To testify by videoconference, visit the Honolulu Records Collection website, type the following into the address bar of the browser: https://hnldoc.ehawaii.gov/hnldoc/testimony. Videoconference access information will be provided upon registration. Testifiers are encouraged to register/submit testimony at least 24 hours prior to the meeting.

Persons wishing to testify in the Council Chamber are requested to register by 2:30 p.m. by filling out the registration form in person. Persons who have not registered will be given an opportunity to speak following the oral testimonies of the registered speakers.

Written testimony may be uploaded through the Honolulu Records Collection website, type the following into the address bar of the browser: https://hnldoc.ehawaii.gov/hnldoc/testimony, or mailed to Office of the City Clerk, Attention: Information Section, 530 South King Street, Room 100, Honolulu, HI 96813. If submitted, written testimonies, including the testifier's address, e-mail address, and phone number, will be available to the public on the Honolulu Records Collection website, type the following into the address bar of the browser: https://hnldoc.ehawaii.gov.

Should you have any questions, please call (808) 768-3825 or send an email to pearlene.sotelo@honolulu.gov.

Meeting materials are accessible on the Honolulu Records Collection website, type the following into the address bar of the browser: https://hnldoc.ehawaii.gov/hnldoc/browse/agendas by clicking on the appropriate Committee meeting.

If you need an auxiliary aid/service or other accommodation due to a disability or an interpreter for a language other than English, please call the Office of the City Clerk Information Section at (808) 768-5822, Monday through Friday, between 7:45 a.m. and 4:30 p.m., excluding State holidays, or send an email to pearlene.sotelo@honolulu.gov as soon as possible or at least three (3) business days before the scheduled meeting. Requests made as early as possible have a greater likelihood of being fulfilled.

INFORMATIONAL BRIEFING

1. **UPDATE BY THE DEPARTMENT OF CUSTOMER SERVICES ON THE UPGRADE OF ITS DRIVER'S LICENSE CARD PRODUCTION SYSTEM.**

EXECUTIVE SESSION

If the need arises with respect to any item on this agenda, then pursuant to Hawai‘i Revised Statutes Sections 92-4 and 92-5(a)(4), the Committee may consult in a closed meeting with its attorneys in executive session on questions and issues pertaining to the City's and the Council's powers, duties, privileges, immunities and/or liabilities relating to that item.

TYLER DOS SANTOS-TAM, Chair
Committee on Government Efficiency & Customer Services