RES26-058
Testimony

MISC. COMM. 184

COUNCIL

COUNCIL Meeting

Meeting Date: May 13, 2026 @ 10:00 AM

Support: 1

Oppose: 0

I wish to comment: 0

Name:	Email:	Zip:
Pikachu Shelby Billionaire	presidentbillionaire@gmail.com	96792
Representing:	Position:	Submitted:
Ohana Unity Party	Support	May 9, 2026 @ 06:44 PM

Testimony:

Testimony in Strong Support of Resolution 26-58

Aloha Chair Waters and Members of the Honolulu City Council,

I rise in **strong support** of **Resolution 26-58**, which directs the City Auditor to conduct a comprehensive performance audit of the Department of Customer Services' (CSD) law enforcement-initiated towing program, contract management, and administration.

This resolution is timely and necessary. Multiple serious issues have surfaced regarding the City's towing contract:

- Significant delays in payments to the towing contractor, with outstanding balances persisting for months
- Poor invoice review practices and disputes raised years after services were rendered
- Reports of improper charges to motorists, especially for off-road removals and difficult hookups
- Ongoing media scrutiny and public complaints about excessive towing fees
- Concerns about the upcoming new towing contract solicitation

In a time when Honolulu residents are already facing high property taxes and a very tight city budget, it is critical that every contract — especially one involving law enforcement tows that directly affect citizens' wallets — is managed with transparency, efficiency, and fairness.

A thorough, independent performance audit by the City Auditor will provide much-needed answers on:
- Whether the current towing contract complies with procurement rules and best practices
- How invoice processing and payment delays occurred
- Whether motorists were fairly or improperly charged
- How the City can improve oversight and administration going forward

I strongly urge the Council to pass **Resolution 26-58** and request that the audit be completed promptly and made fully public. Honolulu taxpayers deserve confidence that their money is being handled responsibly and that towing practices are fair.

Thank you for taking this important step toward greater accountability and transparency.

Mahalo for your service.

Master Shelby "Pikachu" Billionaire, HRM

Kingdom of The Hawaiian Islands, H.I.

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