



HONOLULU CITY COUNCIL
KE KANIHELA O KE KALANA O HONOLULU
CITY AND COUNTY OF HONOLULU

**COMMITTEE ON
GOVERNMENT EFFICIENCY &
CUSTOMER SERVICES**

Voting Members:

Tyler Dos Santos-Tam, Chair
Matt Weyer, Vice Chair
Radiant Cordero
Scott Y. Nishimoto

WRITTEN SUMMARY FOR VIDEO RECORD

REGULAR MEETING
THURSDAY, MARCH 5, 2026

CITY COUNCIL CHAMBER
3RD FLOOR, HONOLULU HALE
HONOLULU, HAWAI'I 96813

Note: A copy of the DVD of the full proceedings of this meeting may be requested by calling the City Clerk's Office at (808)768-5822 or to view the video on the Honolulu City Council YouTube Channel, type the following into the address bar of the browser: https://www.youtube.com/watch?v=_zXqpj3ZWVo.

The time references below indicate the point in the video recording when the stated actions began.

CALL TO ORDER

The regular meeting of the Committee on Government Efficiency & Customer Services was called to order by Committee Chair Tyler Dos Santos-Tam at 2:34 p.m. Councilmembers Cordero (voting member) and Nishimoto (voting member) were present at the meeting.

ORDER OF BUSINESS

FOR ACTION

[2:36 p.m.]

1. RESOLUTION 26-20 – COMMITTEE REPORT 74(26)

ACCEPTANCE OF GIFT (CSD). Accepting a gift of travel and related expenses, valued at \$5,874, to the City from the American Association of Motor Vehicle Administrators for representatives from the Departments of Customer Services and Information Technology to attend an in-person site visit to the Arizona Department of Motor Vehicles from April 20 – 23, 2026.

Committee on Government Efficiency & Customer Services
Written Summary for Video Record
Thursday, March 5, 2026

[2:41 p.m.]

There was no public testimony.

[2:41 p.m.]

Resolution 26-20 amended to CD1 (OCS2026-0077/2/10/2026 8:07 AM) and reported out for adoption.

AYES: CORDERO, DOS SANTOS-TAM, NISHIMOTO – 3.
NOES: None.
ABSENT: WEYER – 1.

Related communication:

D-39(26) Department of Customer Services

[2:41 p.m.]

2. RESOLUTION 26-26 – COMMITTEE REPORT 75(26)

ACCEPTANCE OF GIFT (CSD). Accepting a gift of travel and related expenses, valued at \$2,900, to the City from the American Association of Motor Vehicle Administrators (AAMVA) for a representative from the Department of Customer Services to attend the 2026 AAMVA Leadership Academy Conference from April 13 – 17, 2026, in Arlington, Virginia.

[2:43 p.m.]

There was no public testimony.

[2:43 p.m.]

Resolution 26-26 amended to CD1 (OCS2026-0126/2/27/2026 9:17 AM) and reported out for adoption.

AYES: CORDERO, DOS SANTOS-TAM, NISHIMOTO – 3.
NOES: None.
ABSENT: WEYER – 1.

Related communication:

D-56(26) Department of Customer Services

INFORMATIONAL BRIEFING

[2:44 p.m.]

3. UPDATE ON THE PROCESSES AND PLATFORMS THAT THE DEPARTMENT OF PLANNING AND PERMITTING UTILIZES.

[2:45 p.m.]

The Committee Chair called upon Dawn Takeuchi Apuna, Director of the Department of Planning and Permitting, to provide a brief update on the processes and platforms that the Department of Planning and Permitting utilizes to the Committee. (D-148[26])

[2:49 p.m.]

Councilmember Weyer entered the Council Chamber.

[2:52 p.m.]

Councilmember Nishimoto exited the Council Chamber.

[3:37 p.m.]

There was no public testimony.

ADJOURNMENT

There being no further business, the meeting was adjourned at 3:37 p.m.