

REPORT OF THE COMMITTEE ON GOVERNMENT EFFICIENCY & CUSTOMER SERVICES

Voting Members:

Tyler Dos Santos-Tam, Chair; Matt Weyer, Vice-Chair
Radiant Cordero, Scott Y. Nishimoto

Committee Meeting Held
March 5, 2026

Honorable Tommy Waters
Chair, City Council
City and County of Honolulu

Mr. Chair:

Your Committee on Government Efficiency & Customer Services, which
considered Resolution 26-20 entitled:

"RESOLUTION ACCEPTING A GIFT OF TRAVEL AND RELATED EXPENSES,
VALUED AT \$5,874, TO THE CITY FROM THE AMERICAN ASSOCIATION OF
MOTOR VEHICLE ADMINISTRATORS (AAMVA) FOR REPRESENTATIVES
FROM THE DEPARTMENTS OF CUSTOMER SERVICES AND INFORMATION
TECHNOLOGY TO ATTEND AN IN-PERSON SITE VISIT TO THE ARIZONA
DEPARTMENT OF MOTOR VEHICLES FROM APRIL 20 - 23, 2026,"

transmitted by Departmental Communication 39 (2026), dated January 26, 2026, from
the Department of Customer Services, and introduced on January 28, 2026, reports as
follows:

The purpose of Resolution 26-20 is to accept a gift to the City from the American
Association of Motor Vehicle Administrators of travel, meals, hotel accommodations and
related expenses, valued at \$5,874, for representatives from the Department of
Customer Services and the Department of Information Technology to attend an
in-person site visit to the Arizona Department of Motor Vehicles in Phoenix, Arizona
from April 20 – 23, 2026.

Kimberly Hashiro, Director of Customer Services, testified in support.

HONOLULU CITY COUNCIL
Ke Kanihela o ke Kalana o Honolulu
CITY AND COUNTY OF HONOLULU

ADOPTED ON MAR 25 2026

COMMITTEE REPORT NO. 74(26)

REPORT OF THE COMMITTEE ON GOVERNMENT EFFICIENCY & CUSTOMER SERVICES

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Your Committee considered and approved a proposed posted CD1 version of the Resolution, which makes the following amendments:

- A. Amends the title of the resolution to read as follows:

"ACCEPTING A GIFT OF TRAVEL, HOTEL ACCOMMODATIONS, MEALS, AND RELATED EXPENSES, VALUED AT \$5,874, TO THE CITY FROM THE AMERICAN ASSOCIATION OF MOTOR VEHICLE ADMINISTRATORS FOR REPRESENTATIVES FROM THE DEPARTMENT OF CUSTOMER SERVICES AND THE DEPARTMENT OF INFORMATION TECHNOLOGY TO ATTEND AN IN-PERSON SITE VISIT TO THE ARIZONA DEPARTMENT OF MOTOR VEHICLES FROM APRIL 20–23, 2026."
- B. In the fourth WHEREAS clause, identifies the letter dated January 26, 2026 as Departmental Communication 39 (2026).
- C. In the BE IT FINALLY RESOLVED clause, amends the donor's address to match the address provided in the Declaration of Gift form.
- D. Labels the attached Declaration of Gift form as "EXHIBIT A."
- E. Makes miscellaneous technical and nonsubstantive amendments.

HONOLULU CITY COUNCIL
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Section 13-113 of the Revised Charter of the City and County of Honolulu 1973, as amended, provides as follows:

The Council, on behalf of the City, may accept gifts or donations of money, securities or other personal property or of real estate or any interest in real estate.

To implement this Charter provision, the Council adopted Resolution 05-349, CD1, FD1, which establishes guidelines for the solicitation and receipt of gifts on behalf of the City.

Your Committee finds that the acceptance of this gift conforms to the applicable provisions of Resolution 05-349, CD1, FD1, and that this gift will benefit the people of the City and County of Honolulu.

Your Committee on Government Efficiency & Customer Services is in accord with the intent and purpose of Resolution 26-20, as amended herein, and recommends its adoption in the form attached hereto as Resolution 26-20, CD1. (Ayes: Cordero, Dos Santos-Tam, Nishimoto – 3; Noes: None; Absent: Weyer – 1.)

Respectfully submitted,

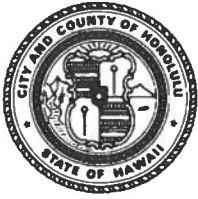


Committee Chair

HONOLULU CITY COUNCIL
Ke Kanihela o ke Kalana o Honolulu
CITY AND COUNTY OF HONOLULU

ADOPTED ON MAR 25 2026

COMMITTEE REPORT NO. 74(26)



HONOLULU CITY COUNCIL
KE KANIHELA O KE KALANA O HONOLULU
CITY AND COUNTY OF HONOLULU

No. 26-20, CD1

RESOLUTION

ACCEPTING A GIFT OF TRAVEL, HOTEL ACCOMMODATIONS, MEALS, AND RELATED EXPENSES, VALUED AT \$5,874, TO THE CITY FROM THE AMERICAN ASSOCIATION OF MOTOR VEHICLE ADMINISTRATORS FOR REPRESENTATIVES FROM THE DEPARTMENT OF CUSTOMER SERVICES AND THE DEPARTMENT OF INFORMATION TECHNOLOGY TO ATTEND AN IN-PERSON SITE VISIT TO THE ARIZONA DEPARTMENT OF MOTOR VEHICLES FROM APRIL 20–23, 2026.

WHEREAS, Section 13-113 of the Revised Charter of the City and County of Honolulu 1973 (Amended 2017 Edition), as amended, provides the City Council ("Council") with authority to accept gifts to the City and County of Honolulu ("City"); and

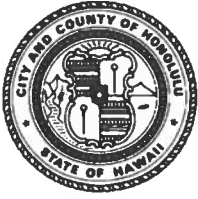
WHEREAS, Resolution 05-349, CD1, FD1, establishes a policy of the Council for the solicitation and acceptance of gifts donated to the City; and

WHEREAS, the policy allows for the acceptance of gifts by the affirmative action of the Council; and

WHEREAS, through a letter dated January 26, 2026 (Departmental Communication 39 (2026)), approved by the Managing Director, the Director of Customer Services has submitted a request to the Council for acceptance of a gift to the City from the American Association of Motor Vehicle Administrators for travel, hotel accommodations, meals, and related expenses, valued at \$5,874, for Director of Customer Services Kimberly Hashiro; Satellite City Hall Administrator Kristi Kam; Director of Information Technology and Chief Information Officer Brian McKee; and Department of Information Technology Applications Administrator Nancy Vo to attend an in-person site visit to the Arizona Department of Motor Vehicles in Phoenix, Arizona, from April 20–23, 2026; and

WHEREAS, the description and value of the gift are set forth in the Declaration of Gift form attached hereto as Exhibit A; now, therefore,

BE IT RESOLVED by the Council of the City and County of Honolulu that this body gratefully accepts the gift valued at \$5,874 from the American Association of Motor Vehicle Administrators that is more fully described in the above-mentioned letter dated January 26, 2026, and the Declaration of Gift form attached hereto as Exhibit A and incorporated by reference herein; and



HONOLULU CITY COUNCIL
KE KANIHELA O KE KALANA O HONOLULU
CITY AND COUNTY OF HONOLULU

No. 26-20, CD1

RESOLUTION

BE IT FINALLY RESOLVED that copies of this resolution be transmitted to the Director of Customer Services; the Director of Information Technology and Chief Information Officer; and the American Association of Motor Vehicle Administrators, 4250 Fairfax Drive, Suite 1000, Arlington, Virginia 22203.

INTRODUCED BY:

Tommy Waters (br)

DATE OF INTRODUCTION:

January 28, 2026
Honolulu, Hawai'i

Councilmembers

**CITY AND COUNTY OF HONOLULU****DECLARATION OF GIFT**

NAME OF DONOR	American Association of Motor Vehicle Administrators
DONOR'S ADDRESS	4250 Fairfax Drive, Suite 1000 Arlington, VA 22203
DONOR'S TELEPHONE	1 (703) 522-4200

STATEMENT OF OWNERSHIP AND/OR TERMS OF CONVEYANCE

The donor named above owns the property described below and desires to give the property to the City and County of Honolulu. To carry out this purpose, the donor hereby absolutely and without condition or reservation gives, grants, and conveys the property to the City and County of Honolulu.

DESCRIPTION OF GIFT	VALUE
Estimated expenses, travel, meals and hotel accommodations, for four attendees: Kimberly Hashiro, Director, Dept. of Customer Services; Kristi Kam, Satellite City Hall Administrator; Brian McKee, Director and Chief Information Officer, Dept. of Information Technology (DIT); and Nancy Vo, DIT Applications Administrator to attend an on site visit to Phoenix, Arizona DMV scheduled for April 20 - 23, 2026.	\$ 5,874.00
TOTAL	\$ 5,874.00
SIGNATURE: Chris Anninos Digitally signed by Chris Anninos Date: 2026.01.06 15:58:25 -05'00'	DATE: 1/6/2026
PRINT NAME: Christos Anninos	TITLE: Director of Membership

Report Title:

Gift; American Association of Motor Vehicle Administrators ("AAMVA"); Arizona Department of Motor Vehicles; Department of Customer Services ("CSD"); Department of Information Technology ("DIT")

The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.