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DEPARTMENT OF CUSTOMER SERVICES
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CITY AND COUNTY OF HONOLULU

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October 10, 2025

The Honorable Tyler Dos Santos-Tam, Chair
and Members
Committee on Government Efficiency & Customer Services
Honolulu City Council
530 South King Street, Room 202
Honolulu, Hawai'i 96813

Dear Chair Dos Santos-Tam and Councilmembers:

SUBJECT: Bill 5 (25), CD1 – Relating to Animal Recovery
HEARING: Thursday, October 16, 2025, 2:30 p.m.

The Department of Customer Services (CSD) respectfully offers comments to Bill 5 (2025), CD1, Relating to Animal Recovery, which amends Chapter 12, Revised Ordinances of Honolulu 2021 ("Animals and Fowls").

In June 2025, CSD issued a request for quotes relating to animal control services for stray livestock incidents and received only one quote. Prior to issuance of the request for quotes, CSD issued two requests for information for managing and operating poundmaster services for managing animal-related incidents and received only one response.

Considering the limited responses CSD has received from parties who are interested and able to provide farm animal control services, our recommendation is for this legislation to focus on the capture, removal, containment, care, and reunification of an estray with its owner. We also recommend deleting the proposed section 12-__.5, requiring an annual report, and the proposed section 12-__.6, requiring publication of notice of humane disposal, to narrow the services required of a farm animal control contractor and limit the regulatory compliance requirements for a function that is expected to be of limited scope.

We look forward to working with you to address farm animal estrays and thank you for the opportunity to submit comments regarding Bill 5 (2025), CD1.

Sincerely,

Digitally signed by Hashiro, Kimberly
Date: 2025.10.10 09:55:37 -10'00'

Kimberly M. Hashiro
Director

APPROVED:

Michael D. Formby, Managing Director
Office of the Managing Director