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Animal Services Contract Year-End Report

10/16/2025

HAWAIIAN HUMANE SOCIETY 1883

MISC. COM. 536

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Hawaiian Humane Society

- Established in 1883 by King David Kalakaua and a group of concerned citizens
- Advocated for the creation of the city's pet-animal spay/neuter program in 1985 and has administered the program for nearly its entire existence. 230,663 pet dogs and cats have received services under Hawaiian Humane's administration
- Opened O'ahu's first high-quality, high-volume spay/neuter center in 2018, expanding access to low-fee services to prevent the birth of unwanted pets and Free-Roaming cats
- Advocated for the creation of the city's Free-Roaming cat spay/neuter program in 2018. 48,265 cats have been spayed/neutered since the program's inception
- Adopted animal welfare and sheltering best practices and incorporated the tenets of PACT (People and Animals in Community Together), facilitating a 70% decline in euthanasia rates since 2019
- Opened the Kosasa Family Campus at Ho'opili in 2023,expanding to two fully equipped animal shelters to better meet the needs of the entire island

Animal Services Contract

- The Hawaiian Humane Society has a longstanding history of working with the City and County of Honolulu to provide its residents with animal sheltering, pet reunification and animal law enforcement
- Services currently performed by Hawaiian Humane for the city under its contract include:
- Field Services
  - Animal Law Enforcement
- Community Pet Sheltering
  - Animal Admissions
  - Animal Care
  - Veterinary Services
- Administration of the city's subsidized spay/neuter programs
  - Neuter Now for Pet Animals
  - Feline Fix for Free-Roaming Cats





Year-End Review

People for animals. Animals for people.

HAWAIIAN HUMANE SOCIETY 1883

Our Programs
Field Services

- Community Concerns
  - Animals in Distress
  - Wellness Checks
  - Free-Roaming cats
- Investigations
  - Cruelty
  - Neglect
- HPD assistance
  - Case holds
- Citations
- Disaster Preparation and Response*

100% Charged to Contract
*** Disaster Preparation and Response not funded by contract**
3,333 cases ● 473 warnings
47 citations ● 452 rechecks
100,464 miles traveled



HAWAIIAN HUMANE SOCIETY 1883

Our Programs
Admissions

- Official pet lost and found
  - Ill/Injured Animal Care
  - Only shelter on O‘ahu that accepts any pet, regardless of species, breed, age or condition
- Owner Surrenders
- Owner-Requested Euthanasia
- Intake Diversion*
- Transfer In/Out*





100% Charged to Contract
*** Intake Diversion and Transfer not funded by contract**
12,778 animals welcomed into our shelters in FY25

Our Programs

Veterinary Services

- Shelter Animals
  - Emergency and Critical Case Triage
  - Medical Examination and Diagnosis
  - Dental Surgery
  - Spay/Neuter Surgery
  - Large Variety of Non-Routine Surgeries





50% Charged to Contract

64,268 health exams ● 24,937 vaccinations ● 12,406 Spay/Neuter surgeries ● 63 non-routine surgeries ● 361 dental surgeries

People for animals. Animals for people.

HAWAIIAN HUMANE SOCIETY 1883

Our Programs

Public Spay/Neuter

- Spay/Neuter for Owned Animals
- Spay/Neuter for Free-Roaming Cats
- Partner Veterinary Clinics:
  - Blue Cross Animal Hospital
  - Cat-Bird Vet Mobile Hospital
  - CatFriends
  - Ginny Tiu Community Spay/Neuter Center
  - Kapolei Pet Hospital
  - Oahu SPCA
  - Ohana Veterinary Hospital
- Note: Admin Fee eliminated FY25



100% Charged to Contract Only for Subsidized Services
8,408 animals spayed/neutered with city subsidies
3,615 additional owned animals and FRCs spayed/neutered with donor funding

HAWAIIAN HUMANE SOCIETY 1883

Our Programs

Animal Care

- Clean and Safe Environment
- Food and Water
- Monitor Health
- Provide Enrichment
- Foster Care

Behavior

- Train Volunteers and Staff
- Behavior Support Plans
- Monitor Behavior
- Provide Enrichment to Animals in Care





100% Charged to Contract for Animal Care
0% Charged to Contract for Behavior

HAWAIIAN HUMANE SOCIETY 1883

Our Programs

Foster Care

- Animals recovering from illnesss or injury
- Animals who need time to be old enough for spay/neuter surgery
- Volunteers provide care
- Hawaiian Humane provides supplies and medical treatment



0% Charged to Contract

1,640 animals benefitted from foster care in FY25

HAWAIIAN HUMANE SOCIETY 1883

Our Programs
Adoptions

- On-site Adoptions at our Mōʻiliʻili and Kosasa Family Campuses
- Off-site Partners and Events
- Couch Crashers
- Lap Crashers
- Ilio Explorers





0% Charged to Contract
7,620 animals adopted
3,534 dogs ● 3,700 cats ● 386 small animals

People for animals. Animals for people.

HAWAIIAN HUMANE SOCIETY 1883

Our Programs
Education

- Keiki to Kūpuna
- Teens4Animals Council
- Keiki Critter Summer Camp
- Summer Fun
- Adult and Youth Education





0% Charged to Contract

25,638 adult and youth educated by Hawaiian Humane education programs

HAWAIIAN HUMANE SOCIETY 1883

Our Programs
Outreach

- Pet Food Bank
- Pet Visitation
- Pet Loss Support
- Wellness Clinics
  - HCAP Wai‘anae
  - James Campbell High School
  - Windward Community College
- Council Outreach Support
- Targeted Spay/Neuter
- Emergent veterinary care grants
- Pet Identification
- Member of Partners in Care



0% Charged to Contract

12 off-site wellness clinics ● 316 of pets served at clinics
52,141 pounds of food distributed by Pet Food Bank ● 14,974 animals served

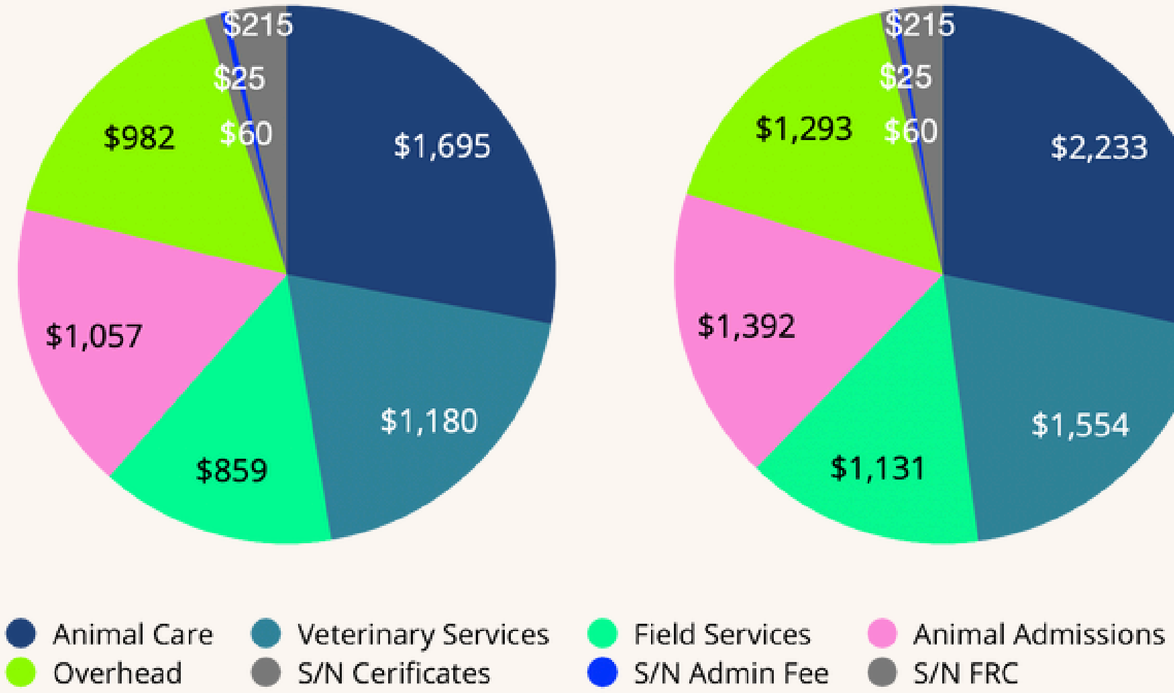
HAWAIIAN HUMANE SOCIETY 1883

FY25 Revenue and Expenses

FY 2024 / 25

Operating Revenue
$6,072K

Operating Expenses
$7,904



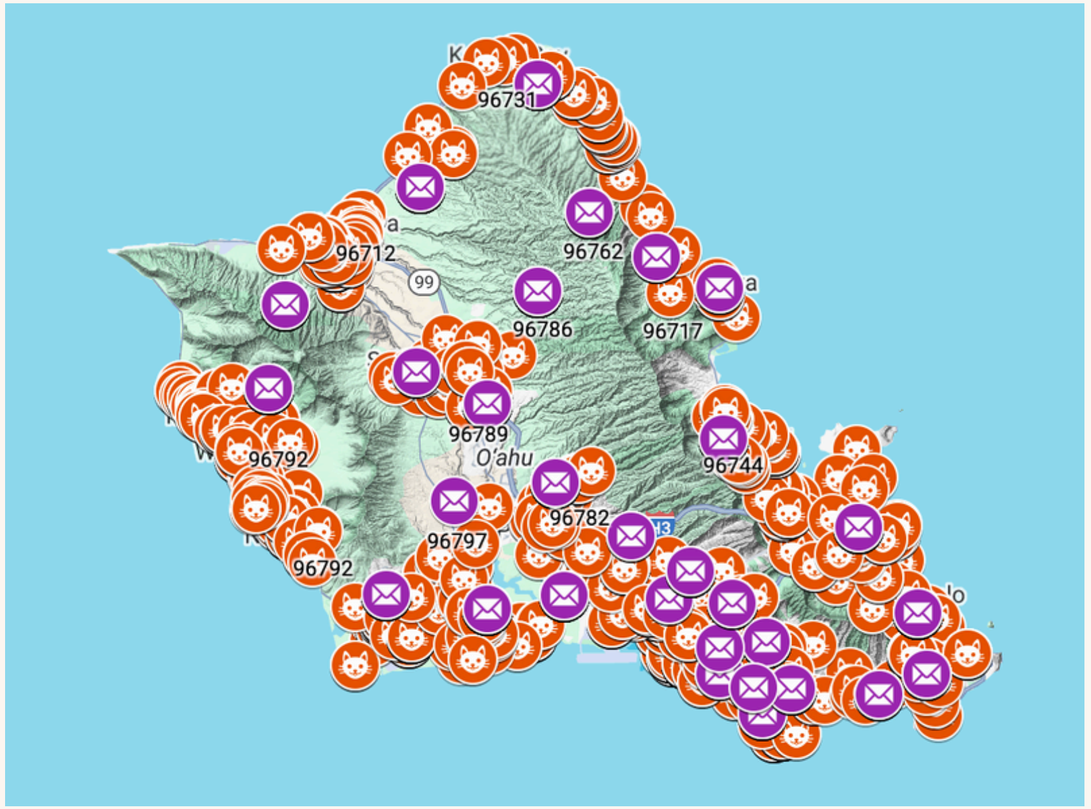


Looking forward

HAWAIIAN HUMANE SOCIETY 1883

Impact of Spay/Neuter Cuts

- Neuter Now
  - More than 230,600 pets spayed/neutered since 1985
  - **523 in FY25** at a cost of $60,000, a decrease of 48% over FY24 when we had $120,000 in funding for the program
- Feline Fix
  - More than **48,000** Free-Roaming cats spayed/neutered since 2018
  - **7,885 in FY25** at a cost of $215,000, a decrease of more than 17% over FY24 when we had double the funding*



* Hawaiian Humane continued the program using donor funds after city funding ran out in FY25 due to the extreme importance of supporting the work of TNRM volunteers

Public Attitudes Toward the Hawaiian Humane Society and Animal Related Issues

Prepared for the Hawaiian Humane Society in July 2024

WARD RESEARCH INCORPORATED

Residents Who Feed Cats – cont.

- Based on respondent observations, the proportion of stray cats which they said were spayed or neutered continued to increase (70%), up 32 points from 2018.
- It should also be noted that the proportion saying that they "don't know" the spay/neuter status of those cats they feed has declined dramatically over time.

How many of these cats have been spayed or neutered?					
# cats	**V ('08)**	**VI ('12)**	**VII ('15)**	**VIII ('18)**	**IX ('24)**
None	20%	19%	13%	24%	3%
1	3	1	5	16	43
2	8	3	8	10	10
3	4 (16%)	1 (11%)	7 (28%)	3 (38%)	4 (70%)
4	1	1	1	0	<1
5+	0	5	7	9	13
Don't Know	64	70	58	39	26
Mean #	**0.94**	**1.62**	**3.74**	**2.23**	**3.00**
Base:	**(74)**	**(68)**	**(102)**	**(46)**	**(96)**

HAWAIIAN HUMANE SOCIETY 1883

Fiscal Year 2026
City & County Funding

Fiscal Year 2026 City & County Budget Request		
26.4%	1,890,355	Animal Care
20.1%	1,444,242	Field Services
18.4%	1,319,960	Veterinary Services (50%)
17.1%	1,227,730	Animal Admissions
10.0%	720,079	Overhead - Utilities (50%), Insurance & IT (50%), Human Resources Support (50%)
92.1%	6,602,366	Animal Care & Field Services
1.7%	120,000	Spay / Neuter of Dogs & Cats Discounted Certificate Sales & Surgeries
0.3%	20,000	Spay / Neuter Administrative Fee
6.0%	430,000	Spay / Neuter of Free Roaming Cats
7.9%	570,000	Total Spay /Neuter
100.0%	7,172,366	

HAWAIIAN HUMANE SOCIETY 1883

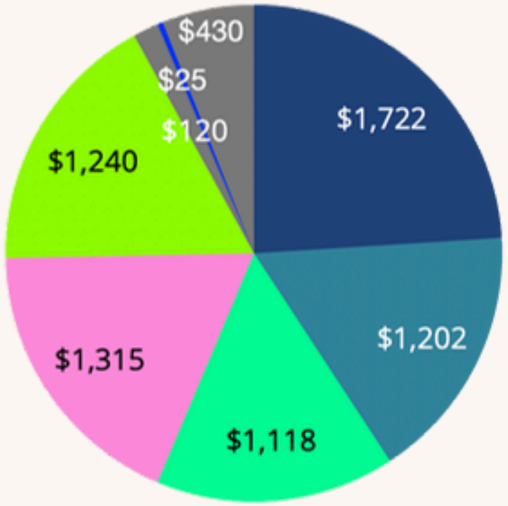
FY26 Funding Sources by Program

- City Funding: Basic Animal Care Services
  - Animal Law Enforcement
  - Community Sheltering
  - Spay/Neuter
- Donor Funding: Proactive Community Work
  - Advanced Medical Care
  - Behavior Enrichment
  - Education
  - Community Outreach
  - Surrender Prevention
  - Foster Care and Adoption
  - Transfer Program
  - Non-City Subsidized Spay/Neuter

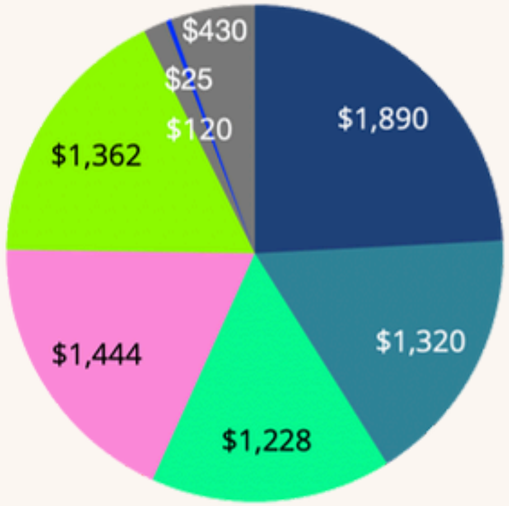
PROJECTED
FY26 Revenue and Expenses

FY 2025 / 26

Operating Revenue
$7,172K



Operating Expenses
$7,819K



Animal Care
Overhead
Veterinary Services
S/N Cerificates
Field Services
S/N Admin Fee
Animal Admissions
S/N FRC



Questions?

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