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DEPARTMENT OF CUSTOMER SERVICES
KA 'OIHANA LAWELAWE KUPA
CITY AND COUNTY OF HONOLULU

ADMINISTRATION
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September 29, 2025

The Honorable Tommy Waters
Chair and Presiding Officer
and Members
Honolulu City Council
530 S. King Street, Room 202
Honolulu, Hawai'i 96813

Dear Chair Waters and Councilmembers:

SUBJECT: Testimony on Bill 42 (2025), CD1, Relating to Taxicabs
HEARING: Wednesday, October 1, 2025, 9:00 a.m.

The Department of Customer Services **supports** Bill 42 (2025), CD1, Relating to Taxicabs, which proposes to amend Chapter 36 of the Revised Ordinances of Honolulu 2021 (ROH) by repealing various provisions regarding fares and charges applied to taxicab companies and drivers, allowing fares and charges to be applied when a taxicab is hired, allowing taxes and fees to be passed to passengers, and requires a report from the Director of the Department of Customer Services on whether the ordinance should be repealed, modified, or extended.

Should you have any questions regarding the above, please contact me at (808) 768-3392 or khashiro@honolulu.gov.

Sincerely,

Digitally signed by Hashiro, Kimberly
Date: 2025.09.29 15:18:02 -10'00'

Kimberly M. Hashiro
Director

APPROVED:

Michael D. Formby, Managing Director
Office of the Managing Director

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