'25MAR31 PM 3:23 CITY CLERK

OFFICE OF THE MAYOR
KE KE'ENA O KA MEIA
CITY AND COUNTY OF HONOLULU
530 SOUTH KING STREET, ROOM 300 • HONOLULU, HAWAI'I 96813
PHONE: (808) 768-4141 • FAX: (808) 768-4242 • WEBSITE: honolulu.gov

RICK BLANGIARDI
MAYOR
MEIA

MICHAEL D. FORMBY
MANAGING DIRECTOR
PO'O HO'OKELE

KRISHNA F. JAYARAM
DEPUTY MANAGING DIRECTOR
HOPE PO'O HO'OKELE

March 25, 2025

The Honorable Tommy Waters
Chair and Presiding Officer
and Members
Honolulu City Council
530 South King Street, Room 202
Honolulu, Hawai'i 96813

Dear Chair Waters and Councilmembers:

Pursuant to Section 13-103(b) of the Revised Charter of the City and County of Honolulu, I hereby appoint, subject to confirmation by your Honorable Body, Ms. Crystal van Beelen as a member of the Citizens Advisory Commission on Emergency Management. Ms. van Beelen will fill a vacant position previously held by Jerald Dolak and serve for term to expire on March 31, 2026. I would appreciate your favorable consideration of Ms. van Beelen's appointment and request adoption by the City Council in the most expedient manner possible.

I have enclosed a draft resolution and Ms. van Beelen's personal information for your review. For any general inquiries you may have regarding this appointment, please contact my executive assistant, Kevan Wong, at 768-6608.

Sincerely,

Rick Blangiardi
Mayor

Enclosures

cc: Ms. Crystal van Beelen
Citizens Advisory Commission on Emergency Management
Department of Emergency Management
Ethics Commission

MAYOR'S MESSAGE 50

HONOLULU CITY COUNCIL

KE KANIHELA O KE KALANA O HONOLULU

CITY AND COUNTY OF HONOLULU

No._____

RESOLUTION

CONFIRMING THE APPOINTMENT OF CRYSTAL VAN BEELEN TO SERVE ON THE CITIZENS ADVISORY COMMISSION ON EMERGENCY MANAGEMENT OF THE CITY AND COUNTY OF HONOLULU.

WHEREAS, Section 6-104, Revised Charter of the City and County of Honolulu 1973 (Amended 2017 Edition), as amended ("Charter"), establishes a Citizens Advisory Commission on Emergency Management consisting of five members; and

WHEREAS, Charter Section 6-104 sets forth that the Citizens Advisory Commission on Emergency Management shall advise the Mayor, the Council, and the Director of Emergency Management on matters pertaining to emergency management, and promoting community understanding and interest in such matters; and

WHEREAS, pursuant to Charter Section 13-103, the members of the commission are appointed by the Mayor and confirmed by the City Council ("Council") and serve for staggered five-year terms; and

WHEREAS, by Mayor's letter, dated March 25, 2025, the Mayor has appointed Ms. Crystal van Beelen to the Citizens Advisory Commission on Emergency Management; and

WHEREAS, if confirmed by the Council, Ms. van Beelen will serve for a term to expire on March 31, 2026; and

WHEREAS, Charter Section 13-103, which applies to the Commission, requires that appointees to all City boards and commissions be registered voters of the City; and

WHEREAS, the Council of the City and County of Honolulu has reviewed Ms. van Beelen's qualifications and character and finds that Ms. van Beelen qualifies to serve on the Commission and deserves confirmation; now, therefore,

BE IT RESOLVED by the Council of the City and County of Honolulu that it confirms the appointment of Ms. Crystal van Beelen to the Citizens Advisory Commission on Emergency Management for a term expiring on March 31, 2026; and

BE IT FURTHER RESOLVED that the Council expresses its gratitude and appreciation to Ms. van Beelen for her willingness to continue serving the City and County of Honolulu; and

HONOLULU CITY COUNCIL

KE KANIHELA O KE KALANA O HONOLULU

CITY AND COUNTY OF HONOLULU

No._____

RESOLUTION

BE IT FINALLY RESOLVED that copies of this Resolution be transmitted to the Mayor, Chair of the Citizens Advisory Commission on Emergency Management, the Director of the Department of Emergency Management, and Ms. Crystal van Beelen.

INTRODUCED BY:

_____

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_____

_____

_____

DATE OF INTRODUCTION: _____

_____

_____ _____

Honolulu, Hawai'i Councilmembers

Crystal van Beelen

PROFESIONAL PROFILE

HAWAIIAN AIRLINES – Honolulu, Hawai'i
Corporate Safety, Security and Compliance
Director, Emergency Response and Business Continuity July 1, 2021 – Present

- Manage and maintain an emergency response team of approximately 800 employees.
- Responsible for the Company's global Emergency Response situated across Hawaii, the Continental U.S., Oceania, and Asia.
- Instrumental in advancing the network of airlines and airport tenants to participate in the emergency working group at the Daniel K. Inouye International Airport.
- Implemented and integrated a new crisis mass notification system to reach all 7,000+ employees systemwide.
- Airline emergency response liaison with NTSB, foreign investigative agencies, Red Cross, and other emergency response stakeholders.

CITY & COUNTY OF HONOLULU - Honolulu, Hawai'i May 1, 2008 – June30, 2021
Department of Emergency Management (formerly Oahu Civil Defense)
Disaster Preparedness Officer July 1, 2011 – June 30, 2021

- Served as Liaison and Operations Officer for the City's Incident Management Team during COVID's food distribution, testing, and vaccination events.
- Prepared, analyzed, and maintained City's emergency management plans, standard operating guidelines, and Emergency Operation Center (EOC) procedures.
- City's EOC Operations Chief, coordinating shelters, debris management, damage assessments, points of distributions, disaster assistance and recovery center, and overseeing mass care operations.
- Project Manager for such projects as the Oahu Coastal Evacuation Planning Project, the City's Multi-Hazard Pre-Disaster Mitigations Plan, and Threat and Hazard Identification and Risk Assessment.
- Secured $1 M in grant funds to support evacuation project.
- Coordinated Community Outreach Preparedness Programs and Disaster Preparedness Fairs, Events and Workshops across Oahu.
- Government Liaison to various Emergency Preparedness Committees including the State Emergency Support Function 6 Mass Care, Honolulu Emergency Working Group, and the Hawaii Hotel Visitor Industry Association.

Department of Emergency Management –
Training and Exercise Officer November 1, 2010 – June 30, 2011

- Working Group Chair, Regional Zone Planning/Public Safety Operation Communication.
- Coordinated multi-agency CBRNE exercise to evaluate current response concepts, plans and capabilities to prepare for the Asian Pacific Economic Conference (APEC)
- Coordinated multi-agency Public Safety Answering Point (PSAP) tabletop and functional exercises to test HPD's 9-1-1 related capabilities for APEC.

Department of Facility Maintenance, Public Building & Electrical Maintenance –
Planner IV May 1, 2008 – October 31, 2010

- Responsible for the Division's Homeland Security initiatives, emergency procedures, and assisting in justifying security training programs to acquire grant funding and developing and training National Incident Management System (NIMS) / Incident Command System (ICS) courses for the Department.
- Lead ICS and First Aid/CPR/AED trainer for Public Works departments.
- Responsible for the development of the division's Continuity of Operations Plan.
- Developed Standard Operating Guideline for City facilities.

Crystal van Beelen

SELF-EMPLOYED - Honolulu, Hawai'i
Consultant, Emergency Response & Preparedness March 31, 2008 – October 31, 2010

- Developed Emergency Procedures Manual, emergency itemized station kits, training materials and modules; Conducted training and audits for exercises / drills.

ALOHA AIRLINES - Honolulu, Hawai'i
Flight Safety - Manager, Emergency Response July 12, 2007 – March 31, 2008

- Responsible for the overall development, training, evaluation, and maintenance of Company's Emergency Response Program to include Family Assistance Program.
- Responsible for acquiring the first airline Automated External Defibrillator / Public Access Defibrillator Program in the State of Hawai'i.
- Completed a new Emergency Command Center and introduced new technology to the Company to ensure a more efficient emergency response operation.
- Completed a new Emergency Procedures Manual, Airport Station Emergency Plan, and Business Continuity Manual.

HAWAIIAN AIRLINES – Honolulu, Hawai'i July 21, 1987 – May 24, 2007
Safety & Security - Director, Emergency Response July 15, 2004 – May 24, 2007

- Responsible for the 3,100 employees Emergency Response readiness.
- Instrumental in developing the Company's Emergency Command Center and technology.
- Implemented new simplified automated internal Manifest Reconciliation Processes.
- Completed a new Emergency Procedures Manual.
- Trained over 800 employee volunteers while maintaining 250 active members in addition to training all Airport Station Managers, and On-Site Accident Investigation Team.
- Prepared and managed program's budget and served as liaison to partner agencies.

People Services Group (aka Human Resources) –
Director, Consumer Affairs October 21, 1988 to July 14, 2004

- Led Company's Air Transportation Association Customer First Initiative Program.
- Developed Customer Resolution tools and compensation matrix system.
- Specialized in Americans with Disability Act / Air Carrier Access Act issue and reduced claims from being filed with Department of Transportation.
- Responsible for converting operation into an efficient automated paperless environment.
- Responsible for handling irate/disgruntled passengers.
- Represented Company in Small Claims Court successfully.

Reservations –
Agent July 21, 1987 to October 20, 1988

- General Reservations / Sales
- Tariffs – Domestic and International

CREDENTIAL

- OSHA 30-Hour General Industry Outreach Training Program, 2024
- National Security Information / Homeland Security Clearance, 2017
- Homeland Security Pacific Executive Leaders Program, 2014
- National Incident Management, Incident Command System certificates
- American Heart Association/American Health Safety Institute First Aid/AED/CPR Trainer
- Federal Emergency Management Agency certificates
- National Transportation Safety Board Academy, Emergency Response certifications
- Hawai'i Pacific University, Major – Travel Industry Management, 1990
- Kaimukī High School, 1985

CITY AND COUNTY OF HONOLULU
NOMINEE/APPOINTEE FORM

1. Position Nominated to: Citizens Advisory Commission on Emergency Management

2. Name: Crystal (First) Leialoha Ayame Ching (Middle) van Beelen (Last)

3. Are you a citizen of the United States? Yes
   Are you a resident of the City and County of Honolulu? Yes If yes, how long >20 years
   Are you a registered voter in the City and County of Honolulu? Yes

4. Occupation: Director, Emergency Response & Business Continuity

5. Name and address of employer or firm:
   Hawaiian Airlines
   3375 Koapaka St., Suite G350, Honolulu, HI 96819

6. Does your employer do any business with the City and County of Honolulu? No
   If yes, state the nature of business and approximate dollar amount in the last five years:

7. Do you or does any member of your immediate family hold office or own stock in any firm?
   No

8. Does the firm do business with the City and County of Honolulu? No
   If yes, provide details including the name(s) of the firm:

9. Do you have any part-time employment, professional activity, or financial interests other than those indicated in the previous question? No
   If yes, provide details:

10. Do you foresee any possible conflict between your present work, financial investments, business transactions or any other activity which would be incompatible with the proper discharge of your official duties or hinder you from effectively carrying out the duties for which you have been appointed? No

11. Are any members of your family employed by the City and County of Honolulu or any attached agency? No
    If yes, please specify the department and division:

12. Are there any incidents in your past that may jeopardize your nomination? No

13. Have you ever been convicted of a felony? No If yes, provide details:

14. Education:

mergency Management Institute; Center for Homeland Defense and Security
Hawaii Pacific College, TIM Program (attended 1985-1990)
Kaimuki High School - Graduated 1985

15. Provide a summary of major work experience for the last ten (10) years. Begin with your present job including military (attach additional sheets if necessary or resume):

Resume attached-Overall responsibility at Hawaiian Airlines (HA) emergency readiness for scheduled, chartered, freighter flights, and DoD Civil Reserve Aircraft Fleet (CRAF) mission operated flights.

16. Community activities, etc. (also list any service on any other board or commission Federal, State or County):

Honolulu Airport Emergency Working Group (HNL EWG), Kids 4 CPR,
HA Team Kokua, Hawaii State Voluntary Organizations Active in Disasters (HSVOAD)
Island Preparedness Group (formerly Ewa Emergency Preparedness Committee)

17. Have you ever been a member of a board or commission with the City and County of Honolulu?

No

If yes, provide name(s) of board/commission:

18. Will you be able to commit to the full term of this appointment? Yes

19. Will you be able to commit to meeting dates and times? Yes

20. Are you regularly away from Honolulu? Yes If yes, please explain:

Yes, I travel for business; however, knowing that the commission meets every second Thursday of even months at 10 a.m. HST, I can schedule accordingly.

21. Are you willing to make a confidential financial disclosure to the city Ethics Commission upon appointment and yearly thereafter? -select-

22. What do you understand to be the prime duties of your county appointment?

Yes, I've read Section 6-104 and understand members of the commission shall advise the Mayor, the City Council, and DEM Director on all matters pertaining to Emergency Management (formerly civil defense) matters and to help promote community understanding of such.

The above statements made by me are true, complete, and correct to the best of my knowledge and belief and are made in good faith.

(Signature) 11/19/2024 (Date)

The above statements made by me are true, complete, and correct to the best of my knowledge and ***The completed form and any attachment(s) will be posted by the City Clerk and available on the City's DocuShare Website.***

Office of the City Clerk

CITY AND COUNTY OF HONOLULU
STATE OF HAWAII

Voter Certificate

I, Glen I. Takahashi, City Clerk of the City & County of Honolulu, State of Hawaii do hereby certify that,

CRYSTAL L. A. C. VAN BEELEN

a resident of the City and County of Honolulu, State of Hawaii is a duly registered elector (voter) of

Precinct, 04 Representative District, 42 State of Hawaii

Voter ID No: 1033223 Registration Date: 07/12/1986

Date of Birth [redacted]

In Witness Whereof, I have hereunto set my hand and caused the Seal of the City and County of Honolulu to be affixed on March 25, 2025.

Signature Block

Signature of Elector

Glen I. Takahashi, City Clerk
City and County of Honolulu
State of Hawaii

This certificate expires at the earlier of either the date the named elector relinquishes the voter residence associated with this certificate or after the next scheduled Hawaii General election after the affixed issuance date.