

# REPORT OF THE COMMITTEE ON PUBLIC SAFETY & CUSTOMER SERVICES

## Voting Members:

Val A. Okimoto, Chair; Esther Kia'āina, Vice-Chair;  
Scott Y. Nishimoto, Augie Tulba, Matt Weyer

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Committee Meeting Held  
February 13, 2025

Honorable Tommy Waters  
Chair, City Council  
City and County of Honolulu

Mr. Chair:

Your Committee on Public Safety & Customer Services, which considered Resolution 25-9 entitled:

"RESOLUTION RELATING TO THE NOMINATION OF KIMBERLY M. HASHIRO TO SERVE AS THE DIRECTOR OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU,"

transmitted by Mayor's Message 1, dated January 2, 2025, from the Office of the Mayor and introduced on January 6, 2025, reports as follows:

The purpose of Resolution 25-9 is to confirm the nomination of Kimberly M. Hashiro to serve as the Director of Customer Services of the City and County of Honolulu.

Director Designate Kimberly M. Hashiro of the Department of Customer Services provided comments on the Resolution and answered questions from the Committee.

A public hearing on the appointment was held at the City Council meeting on January 29, 2025.

Your Committee received no oral or written testimony on the Resolution.

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## HONOLULU CITY COUNCIL

*Ke Kanihela o ke Kalana o Honolulu*  
CITY AND COUNTY OF HONOLULU

ADOPTED ON **FEB 26 2025**

COMMITTEE REPORT NO. **55**

# REPORT OF THE COMMITTEE ON PUBLIC SAFETY & CUSTOMER SERVICES

## Voting Members:

Val A. Okimoto, Chair; Esther Kia'aina, Vice-Chair;  
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Your Committee has reviewed the qualifications and character of Kimberly M. Hashiro and finds that she meets the requirements to serve as the Director of Customer Services for the City and County of Honolulu.

Your Committee considered and approved a proposed posted CD1 version of the Resolution which makes the following amendments:

- A. Replaces the term "RELATING TO" with "CONFIRMING" in the title of the resolution to read:

"CONFIRMING THE NOMINATION OF KIMBERLY M. HASHIRO TO SERVE AS THE DIRECTOR OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU."

- B. Makes miscellaneous technical and nonsubstantive amendments to conform to standard drafting conventions.

Your Committee on Public Safety & Customer Services is in accord with the intent and purpose of Resolution 25-9, as amended herein, and recommends its adoption in the form attached hereto as Resolution 25-9, CD1. (Ayes: Kia'aina, Nishimoto, Okimoto, Tulba, Weyer – 5; Noes: None.)

Respectfully submitted,

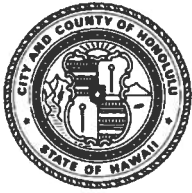
  
Committee Chair

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**HONOLULU CITY COUNCIL**  
*Ke Kanihela o ke Kalana o Honolulu*  
CITY AND COUNTY OF HONOLULU

ADOPTED ON FEB 26 2025

COMMITTEE REPORT NO. 55



**HONOLULU CITY COUNCIL**  
**KE KANIHELA O KE KALANA O HONOLULU**  
CITY AND COUNTY OF HONOLULU

No. 25-9, CD1

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**RESOLUTION**

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CONFIRMING THE NOMINATION OF KIMBERLY M. HASHIRO TO SERVE AS THE DIRECTOR OF CUSTOMER SERVICES OF THE CITY AND COUNTY OF HONOLULU.

WHEREAS, Section 4-104.1 of the Revised Charter of the City and County of Honolulu 1973 (Amended 2017 Edition), as amended ("Charter"), requires that all Executive Branch department and agency heads and the Managing Director be nominated by the Mayor, subject to the advice and consent of the City Council ("Council"); and

WHEREAS, Charter Section 6-401 establishes the Department of Customer Services, headed by a Director of Customer Services; and

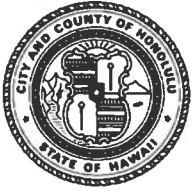
WHEREAS, Charter Section 6-402 sets forth the powers, duties, and functions of the Director of Customer Services; and

WHEREAS, Charter Section 4-104.1 requires that each department head be a registered voter of the City; and

WHEREAS, by Mayor's Message 1, dated January 2, 2025, the Mayor has nominated Kimberly M. Hashiro to serve as the Director of Customer Services; and

WHEREAS, the Council has reviewed Kimberly M. Hashiro's qualifications and character and finds that Kimberly M. Hashiro is qualified to serve as the Director of Customer Services and deserves confirmation; now, therefore,

BE IT RESOLVED by the Council of the City and County of Honolulu that Kimberly M. Hashiro is confirmed as the Director of Customer Services of the City and County of Honolulu; and



**HONOLULU CITY COUNCIL**  
**KE KANIHELA O KE KALANA O HONOLULU**  
CITY AND COUNTY OF HONOLULU

No. 25-9, CD1

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**RESOLUTION**

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BE IT FINALLY RESOLVED that copies of this resolution be transmitted to the Mayor and Kimberly M. Hashiro.

INTRODUCED BY:

Tommy Waters (br)

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DATE OF INTRODUCTION:

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\_\_\_\_\_

January 6, 2025  
Honolulu, Hawai'i

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Councilmembers

**Report Title:**

Director of Customer Services; Kimberly M. Hashiro; Mayoral Nomination; Council Confirmation; Department of Customer Services ("CSD")

*The summary description of legislation appearing on this page is for informational purposes only and is not legislation or evidence of legislative intent.*