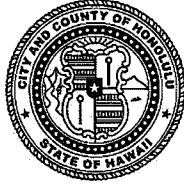


DEPARTMENT OF ENTERPRISE SERVICES  
GOLF COURSE DIVISION \* HONOLULU ZOO \* NEAL S. BLAISDELL CENTER  
TOM MOFFATT WAIKIKI SHELL

**CITY AND COUNTY OF HONOLULU**

777 WARD AVENUE · HONOLULU, HAWAII 96814-2166  
PHONE: (808) 768-5488 \* FAX: (808) 768-5433 \* INTERNET: [www.honolulu.gov/des](http://www.honolulu.gov/des)

RICK BLANGIARDI  
MAYOR



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DIRECTOR

TRACY S. KUBOTA  
DEPUTY DIRECTOR

May 10, 2023

The Honorable Radiant Cordero, Chair  
and Members  
Committee on Budget  
Honolulu City Council  
530 S. King Street, Room 202  
Honolulu, Hawaii 96813

Dear Chair Cordero and Councilmembers:

SUBJECT: Response to Questions Raised at the May 2, 2023  
Budget Committee Meeting

In response to questions raised during the discussion of Bill 2, CD1 at the May 2, 2023 Budget Committee meeting, please find the following answers to questions raised.

Q: Can a golfer take a picture of their Golf Identification (ID) card and show that as proof to check-in at a City municipal golf course?

A: The City golf courses do not accept a picture or screenshot of a Golf ID card. Golfers are required to present their issued Golf ID card so staff can scan the barcode located on the card. The barcode allows for staff to properly process payment transactions and efficiently check golfers in when they arrive.

A physical Golf ID card is also required for photo verification and is non-transferable so golfers cannot use another player's card to receive the Hawaii resident rate.

A golfer may present a qualifying document at the time of payment of golf fees instead of a golf identification card to receive the Hawaii resident rate, however, they will be charged a \$4 surcharge (which is proposed to be increased to \$8 in Bill 2).

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The Honorable Radiant Cordero, Chair  
and Members  
Committee on Budget  
May 10, 2023  
Page 2

Q: Are we looking into adding a cell phone app so the Golf ID can be shown on the cell phone?

A: There is no current proposal to create a cell phone app for golf. However, we are exploring options focused on improving operations to increase rounds of golf played on our courses, encouraging golfers to sign up for Golf IDs and properly using their IDs, and improving efficiencies and the guest experience for golfers.

Should you have any questions, please contact me at 808-768-5415.

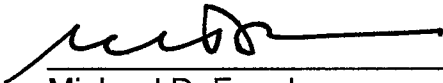
Sincerely,



Digitally signed by  
Pupillo, Jerome  
Date: 2023.05.10  
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Jerry Pupillo  
Director

APPROVED:



Michael D. Formby  
Managing Director