



## **RESOLUTION**

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**APPROVING THE DEPARTMENT OF TRANSPORTATION SERVICES' 2022 PUBLIC TRANSIT TITLE VI PROGRAM PURSUANT TO THE REQUIREMENTS AND GUIDELINES OF THE FEDERAL TRANSIT ADMINISTRATION'S TITLE VI CIRCULAR 4702.1.B.**

WHEREAS, Title VI of the Civil Rights Act of 1964 (42 U.S.C. §2000d et seq.) prohibits discrimination on the basis of race, color, and national origin for recipients of federal financial assistance; and

WHEREAS, the Department of Transportation Services (DTS), as a recipient of Federal Transit Administration (FTA) financial assistance for the public transit system, must prepare and submit to the FTA a Title VI Program that is compliant with the requirements and guidelines of the FTA's Title VI Circular 4702.1.B (Circular); and

WHEREAS, the DTS prepared the attached 2022 Public Transit Title VI Program in compliance with the requirements and guidelines of the Circular and reported that the DTS provides public transit service in conformance with Title VI legislation that prohibits discrimination on the basis of race, color, and national origin; and

WHEREAS, the 2022 Public Transit Title VI Program must be approved by the City's governing entity, the Honolulu City Council, prior to submission to the FTA pursuant to the Circular's requirements and guidelines for fixed route transit providers; now, therefore,

BE IT RESOLVED by the Council of the City and County of Honolulu that the DTS' 2022 Public Transit Title VI Program, attached hereto and, by reference, made a part hereof, be approved; and

BE IT FURTHER RESOLVED that the DTS Director may make minor or editing changes to the DTS' 2022 Public Transit Title VI Program, attached hereto, provided that no substantial additions or deletions are made; and



**CITY COUNCIL**  
CITY AND COUNTY OF HONOLULU  
HONOLULU, HAWAII

No. **22-85**

## RESOLUTION

BE IT FINALLY RESOLVED that a copy of this resolution be transmitted to the DTS Director at the Fasi Municipal Building, 650 South King Street, 3<sup>rd</sup> Floor, Honolulu, Hawaii 96813.

INTRODUCED BY:

*Tony Wata* (br)

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DATE OF INTRODUCTION:

**APR 12 2022**

Honolulu, Hawaii

Councilmembers

**2022**  
**Public Transit Title VI Program**  
**City and County of Honolulu**  
**Department of Transportation Services**

**Questions/Comments**

**Call: 808-768-8372**  
**Voicemail: 808-768-8368**  
**Email: [thebusstop@honolulu.gov](mailto:thebusstop@honolulu.gov)**

## **2022 Public Transit Title VI Program**

### **Introduction**

The City and County of Honolulu (City) Department of Transportation Services (DTS) is responsible for providing fixed-route (TheBus) and complementary ADA paratransit (TheHandi-Van) service for the island of Oahu. TheBus and TheHandi-Van are operated and maintained by Oahu Transit Services, Inc. (OTS), a private, not for profit management firm under contract with DTS. The City's rail line is under construction with Interim Opening for the first nine stations between East Kapolei and Aloha Stadium anticipated to begin revenue service in late 2022.

TheBus operates 105 routes serving the major regions on the island of Oahu: Windward (Kahuku to Makapuu), Leeward (Makaha to Waipahu), Central Oahu (North Shore to Mililani) and the primary urban corridor (Pearl City to East Honolulu). The 105 routes are categorized into four (4) modes of service operating at various times throughout the week: Rapid Bus (limited stop), Trunk, Circulator, and Peak Hour Express.

Title VI (TVI), codified at 42 U.S.C §2000d et seq., was enacted as part of the landmark Civil Rights Act of 1964 prohibiting discrimination against a broad range of protected classes, including race, color, and national origin in programs and activities receiving federal financial assistance. As a recipient of federal grant funds, DTS certifies to the Federal Transit Administration (FTA), upon execution of a master grant agreement and accompanying assurances and certifications, that public transit services are provided in compliance with Civil Rights legislation.

Recipients of FTA grants are required to prepare and submit a report every three (3) years to document that public transit services are provided in a nondiscriminatory manner. The 2022 Public Transit TVI Program report is due to the FTA by June 1, 2022. The requirements for preparing this TVI Program report are outlined in Chapters 3 & 4, "FTA TVI Circular C 4702.1B (Circular)".

Part I of this report addresses the Circular's general requirements in Chapter 3 that are applicable to all FTA grantees. These requirements include: Program Contents, Public Notice, Complaint Procedures/Form, Investigations/Complaints/Lawsuits, Public Participation Plan/Process, Language Services for Limited English Proficient (LEP) Persons, Minority Representation on Planning/Advisory Boards, Subrecipient Assistance/Monitoring, Facility Site/Location Selection, and Approval by Governing Entity.

Part II of this report addresses the Circular's Chapter 4 requirements that are applicable to fixed route transit providers who operate 50 or more fixed route vehicles in peak service and located in an urbanized area of 200k or more in population. The requirements include: Program Contents, System-Wide Service Standards/Policies, Demographic Data, Transit Service Monitoring, and Evaluation of Service/Fare Changes. The transit service monitoring report documents TheBus service performance for all 105 routes against the system-wide service standards and policies to identify disparities between routes serving minority and nonminority populations. (Attachment 7)

The impacts of the pandemic emergency significantly decreased system-wide ridership; at the onset in early 2020 ridership dropped to approximately 40% of pre-pandemic levels and now, two years into the ongoing pandemic, ridership has rebounded slightly to approximately 55% of pre-pandemic levels. TheBus routes/schedules continue to be evaluated/adjusted to address the changes in ridership, service demand/productivity, operating costs, and resource/budget allocations.